

FlexCommute

Reimbursement vs. Fulfillment

Commuter benefit that provides flexibility & convenience for you and your employees!

Reimbursement Options for every kind of commuter

	Reimbursement	Fulfillment
Enrollment	<ul style="list-style-type: none">• Paper• Online – web-based	<ul style="list-style-type: none">• Online – web-based
Benefits Paid	<ul style="list-style-type: none">• Direct deposit• Manual check• Debit card (where available)	<ul style="list-style-type: none">• Passes mailed to employees home• Parking lots/ramps paid directly
Cost-effective Administration	<ul style="list-style-type: none">• Employer-Employee interaction• Payroll interface• Reporting Packages	<ul style="list-style-type: none">• Web-based order management for initial and ongoing administration
Customer Service	<ul style="list-style-type: none">• Automated customer service 24/7 – IVR & website• Extended business hours 8:30-8:00 pm ET, M-F• Live customer service support via toll-free phone or web-chat line• Group meetings available• Enrollment materials	<ul style="list-style-type: none">• Automated customer service 24/7 – IVR & website• Extended business hours 8:30-8:00 pm ET, M-F• Live customer service support via toll-free phone or web-chat line• Group meetings available• Enrollment materials
Plan Highlights	<ul style="list-style-type: none">• No annual enrollment required, benefit is monthly• Employer driven	<ul style="list-style-type: none">• No annual enrollment required, benefit is monthly• Employee driven

